

### Huntcliff Park at Meadow Woods

#### January 2022 Newsletter

#### Road Project Update

Please be advised that Concrete Asphalt Maintenance (CAM) is tentatively scheduled to begin the resealing of the road beginning on the week of February 21<sup>st</sup>. On page 8 of the newsletter, you will find a color-coded map of the areas for resealing. The work will proceed in the following order:

#1 - ORANGE SECTION #2 - PINK SECTION #3 - YELLOW SECTION

Each section will be closed for 1 ½ days while the roads are resealed. After the sealer is applied, it will need to dry WITHOUT ANY TRAFFIC for 24 hours. In addition, the vendor has stated that the roads cannot get wet during this time since it will wash away the sealer. Therefore, you may not water your grass when your section of the road is being done. All vehicles will need to be moved off

of the streets and driveways and parked elsewhere within the community on your assigned days.

Any cars left in the road will be relocated by the towing company at the owner's expense. As previously stated, no traffic may proceed in a section once the process begins. Therefore, if a car is left in your garage or driveway once the sealcoating starts in your section, the car will be locked in this area until the section is reopened. Driving on the sealer before it has cured will compromise the sealer and the warranty for that section will be voided by the vendor. Thus, anyone who does not follow these instructions will be responsible for damages.

As soon as we have more information regarding the exact dates for commencement, we will notify you. If you have any questions or concerns, please feel free to contact the management company.



Please direct all concerns to the management company. For ARB requests, please go to the Association's website, www.huntcliffpark.com. Click on "Resident Services" then "Online Forms." Fill out and submit the form prior to making any exterior modifications to your home.

#### COMMUNITY MANAGER

William Carey Webb, LCAM info@dwdpm.com
407.251.2200 phone

407.251.2200 phone 800.759.1820 fax DWD Professional Management, LLC 9419 Tradeport Drive Orlando, FL 32827

#### **Board of Directors**

President: Roberto Gayo Secretary/Treasurer: Robin Dearing

#### 2022 Assessment Information Reminder

Please remember your first monthly assessment for 2022 was due on January 1st. The new assessment amount is \$95.00 per month. If you have not made your January payment yet or if you paid the incorrect amount, please make your payment as soon as possible. If you need to check your account balance, you may do so on the community's online portal or you may contact the management company.

# Please Remove Holiday Lights and Decorations

Sadly, the holiday season is now over and it is time to remove all holiday lights and decorations. Therefore, please remove your lights and holiday decorations by this weekend if you have not done so already. Thank you for your cooperation in this matter.

#### 2022 Budget Requests

If you are interested in obtaining the 2022 Budget for your community, please feel free to review the document on the community website using the following link:

<u>Budget - Huntcliff Park at</u> Meadow Woods HOA

# Monthly Property Inspections and Notifications

The community management company is tasked by the Board of Directors each month to complete an inspection of all properties within the community. Below is a partial list of some of the violations that they will be on the look-out for during these inspections:

- Lawns that need maintenance or full replacement (weeds, dead spots, irrigation issues, etc.)
- 2) Houses that may need pressure washing or painting. Please be aware if the paint looks faded over 50% of the visible structure, if the concrete blocks are showing through the paint over 10% of the visible structure, or if there are settling cracks throughout the home that require caulking, then we will ask for the homeowner to repaint the house
- Roofs that need pressure washing
- 4) Fences in need of cleaning and/or repair
- 5) Driveways that may need repairs or pressure washing
- Weeds and grass in flower beds and missing mulch or stones in flower bed area
- 7) Garbage cans visible from the streets

- 8) Roofs with mold or broken/missing shingles
- 9) Parking on the grass
- 10) Commercial vehicles, recreational vehicles, or trailers in driveways

The community management company's staff members will inspect each property from the road in a vehicle, and they will take pictures of any violations. They will not go onto your property to complete their inspection. Please be kind to the inspectors when they are completing their monthly inspections. The staff members will always identify themselves when approached if you have questions. However, please do not approach them in a hostile or negative manner. They are there to complete a job as directed by the Board of Directors and to help the community. If the inspectors find any problems with the exterior of your home, the management company will send you a letter notifying you of the violation. If you receive a violation letter, please feel free to contact the management company via email or by phone if you have any questions or if you need more time to correct the area of concern. The management company will work with you to make the needed improvements. Communication is very important so we can work together to maintain and improve our property values. Thank you for your cooperation regarding

these matters.

# Gate Access Procedures/No Tailgating at Gate

If you or your tenants need to obtain gate remotes or gate codes, please contact the management office. For your convenience, on page 11 please find a copy of the gate access form that you or your tenants will need to complete in order to obtain a gate remote or gate access code. You or your tenant may also use this form to add or update your phone number and name in the call box.

If you need to purchase a gate remote for gate entry, please be advised that gate remotes cost \$50.00 each. Please make your payments with either a check or money order made payable to Huntcliff Park at Meadow Woods HOA. The gate access form and payments may be mailed to the management office at 9419 Tradeport Drive, Orlando, FL 32827 or you may visit the management office on Mondays-Fridays from 9 AM - 5 PM. An appointment is not required to purchase the gate card/remote at the management office, but management does suggest making an appointment so that the process takes less time when you arrive.

Finally, please be advised that the gate arms have been hit and damaged by residents and visitors several times since they have been installed. Therefore, please enter the community one vehicle at a time and do not tailgate! Those responsible for damaging the gates or the barrier arms will be expected to pay for the repairs.

If you have any questions or concerns, please feel free to contact the management office at 407-251-200 or info@dwdpm.com.

### Reporting Street Light Outages

If you notice a street light out on your street, please call Duke Energy at 407-629-1010 to report the street name or section where the light is located. You may also visit the following website to report the outage: <a href="https://www.duke-">https://www.duke-</a>

energy.com/customerservice/request-light-repair.

Please contact the management office if you need assistance or if you have any questions.

Common Area
Guidelines & DWD
Professional
Management Office
Procedures (COVID19)

The following rules will be in effect for the common areas of the Association:

- 1. Anyone using this common area does so understanding the risk for being infected with COVID-19 and assumes that risk.
- 2. While present in this common area, unvaccinated individuals must maintain a distance of at least 6 feet from other individuals at all times, except for those individuals residing in the same

household.

3. Anyone violating these rules will be subject to removal and/or subject to suspension of future rights to use this common area.

We appreciate everyone following these guidelines for the safety of all residents within our community.

In addition to the common areas, we have Covid-19 safety procedures in place when visiting our office. The lobby is open from 9 AM - 5 PM Monday through Friday for walk-ins. However, we encourage all visitors to contact our office in advance to make an appointment in order to limit social contact as much as possible. We also require that all visitors and staff wear face masks while inside the office and that proper social distancing is followed. Finally, we encourage residents to conduct business online using the resident portal or on the phone as much as possible.

Please be advised that for the time being, all Board meetings will continue to be held via teleconference or videoconference.

We will continue to monitor the situation at the local, state, and federal level and will provide updates to you as needed. We encourage all of our residents to follow the recommendations from the Center for Disease Control (CDC) and the Florida Department of Health regarding COVID-19 in order to limit the spread of the disease and to keep

your family and neighbors safe.

Please use the following links to the websites for the CDC and the Florida Department of Health.

#### Center for Disease

Control: <a href="https://www.cdc.gov/coronavirus/2019-nCoV/index.html">https://www.cdc.gov/coronavirus/2019-nCoV/index.html</a>

Florida Department of Health: <a href="http://www.floridahealth.gov/">http://www.floridahealth.gov/</a> or call the COVID-19 Hotline if you have questions at 866-779-6121.

If you have any questions or concerns, please contact our office by phone at 407-251-2200 or by email at info@dwdpm.com.

Take care, and stay safe.

### Pool Rules and the Pool Security System

Please be advised that the pool closes at sundown every day.
No unauthorized people may enter the pool after this time.

Many people ask why the Association has chosen to close the pool at sundown. The answer is simple. We did NOT choose this time. The State of Florida decided this for us! Since there is not enough light per State guidelines, we must close the pool when the sun goes down.

Please be aware that Envera
Security system monitors the
pool every evening after dusk.
Therefore, anyone found at the
pool from dusk to dawn will be
asked to leave by Envera
Security. Envera will call the

# Orange County Sheriff's Department if necessary and the responding officer will issue trespass warrants if needed.

This is considered trespassing even if you are a resident of the community. This is the law for the State of Florida, and it will be enforced for the protection of our community assets and the safety of our residents. In addition, the Association will pursue recuperating any costs associated with damage to the pool caused by the inappropriate use of the facilities.

Next, there is a list of pool rules located in the pool area. Please take a minute and review these rules. One of the most important rules is the age limit for use. If you are under the age limit, you may NOT use the pool without a parent or guardian being **present.** This rule will be strictly enforced when personnel are present in order to ensure the safety of the children in our community. Accidental drowning in a swimming pool is a leading cause of death in Florida for children. Please be advised there are no lifeguards at the pool, and the maintenance personnel are not trained in CPR or pool safety. Failure to comply with the Pool Rules may also result in you being asked to leave the area. Thank you for your cooperation

Thank you for your cooperation with this matter. If you have any additional concerns or questions regarding this issue, please contact the management office.

#### Pool Keys

If you need to obtain a pool fob for the community pool, please contact the management office at info@dwdpm.com or 407-251-2200. The management office will arrange a time for you to pick up your key fob at their office located at 9419 Tradeport Drive, Orlando, Florida 32827. Pool fobs cost \$20.00 each.

Accepted methods of payment are check or money order made payable to Huntcliff Park at Meadow Woods HOA.

Please bring the following with you to the management office in order to receive your pool key fob:

Owners: You must bring a photo ID.

<u>Renters</u>: You must bring a photo ID and a copy of your current lease agreement.

#### Please Pick-up After Your Pets and Keep Pets on a Leash at All Times

We understand that many of the residents in our community are pet owners. Owning a pet is a wonderful experience and it brings many joys to you as well. However, having a 4-legged addition to your family also brings many responsibilities.

If your new bundle of joy happens to be a dog, then one of the responsibilities is picking up after your pet. When you live in a

community, you cannot just let your dog out and then close the door. Your pet must be on a leash at all times, and any pet waste MUST be picked up and disposed of in a waste receptacle. This is not only a community rule; it is an Orange County ordinance as well. The Association has installed several doggy stations throughout the community for your convenience. Please use these receptacles to dispose of any dog waste. Dog waste is a hazardous substance and causes damage to grass and may spread illnesses to others.

It is also extremely important that your dog is on a leash for the protection of other animals and for the protection of people (especially children) who may encounter your pet within the community. Keeping your dog on a leash is also a protection for your pet since it safeguards them from dangerous situations. If you see a dog unattended within the community, please notify Orange County Animal Control at the following number: 407-836-3111. Thank you for your understanding and cooperation in this matter.

#### Payment Plan Options

If you are experiencing financial difficulties or job loss, please contact our office to set-up a payment plan. It is very important that you contact us to discuss this matter. We cannot set-up a payment plan if we are not aware of your financial situation.

If you have any other questions or concerns regarding your account balance, please feel free to contact the management office at 407-251-2200 or at <a href="mailto:info@dwdpm.com">info@dwdpm.com</a>.

### Owner Access Platform

Please be advised that you may utilize an online owner access portal where you may login to manage your account and access community documents. With your Internet-enabled device, you are able to view your current account balance, check your payment history, view your open records and more!

To ensure your privacy, only homeowners whose email address is on file have already received a registration email. If you have not already provided your email, please email your information to

info@dwdpm.com and include your community name, address within the community, and the email address you want on file. This extra step is designed for the safety of your personal information because it allows us to verify each homeowner. Once your email address has been opted into the system, you will receive an email to register. For security purposes, a return email will be sent to confirm you are the owner of that email account. If you received the registration email but the time has expired and you are in need of a new registration email, please contact our office by email at info@dwdpm.com with your

request. Please make sure to include the email address you want us to use and we process a new registration email for you.

Please check your SPAM folder as it may be filtered automatically. After you click the link in the confirmation email you can create your password and your account will be registered. You will then be able to log into your account using your email address and the password you created when you registered. Please make sure to use Google Chrome which is the preferred web browser for the platform.

We encourage everyone to utilize the new on-line access platform at

https://owner.topssoft.com/DWD ProfessionalManagement/Accoun t/Login in order to review your account balance and obtain information. Please let us know if have not received your invitation to join the platform, and we will help you set-up your account.

### No Parking on the Grass or Easement

It has come to the Board's attention that there are residents parking nightly on the easement and the front yards of homes to avoid being towed due to the restriction on street parking in the evening. Please be aware that parking on the grass and the easement is NOT permitted. All cars must be parked in garages and on driveways.

# Association Payments Via the Payment Portal with Center State and Payment Reminders

If you have set-up automatic payments through the on-line payment system with Center State Bank, please be aware that DWD Professional Management does not have access to that system and any updates needed must be made directly by you. If you have made any errors in terms of the amount of your payment or the frequency of your payment, please login into the portal to make any necessary revisions.

Go to schedule payments, cancel the current request, and start a new request with the correct payment amount and/or frequency.

Please also be aware that all online payments take 2 to 3 business days for processing before they are applied to your account.

In addition, the on-line payment system is a payment portal only. This system is not connected to the account system with the management company. The payment portal does not have any information regarding your current account balance. If you need your account balance or a full detailed payment history report, you must contact the management company directly.

Finally, please be aware that DWD Professional Management does not send payment reminders by text or email. If you are receiving payment reminders through text or email, this is because you have signed up for it through the online payment portal. If you have signed up for the reminders in error, please login into the portal. Go to notifications and cancel/edit the request and make any changes needed or set-up a new request.

If you have any questions or concerns about the on-line payment portal, please contact the management office for assistance.

#### Curbside Collection

Under the Orange County Curbside Collection program, garbage, recycling, yard waste, and bulk items are each picked up only one time per week. The schedule for your community is as follows:

#### **Garbage collection – Monday**

Yard Waste, Recycling, and Bulk Items – Tuesday

Per the documents of your community, we are asking that you please do not place your items outside your home in view from the street on days when you do not have a scheduled pick-up. Please keep them inside your garage, behind your fence, or behind your home.

If you have any questions or concerns regarding the garbage collection program, please contact the Orange County Solid Waste Department. You may reach them by email at Solid.Waste@ocfl.net or by phone at 407-836-6601.

#### Businesses Not Allowed in Huntcliff Park at Meadow Woods

The Board of Directors wants to inform the community that, per the Covenants, no businesses are allowed to operate in the community. Article VIII Section 1A, clearly states in part that all property designated as a Living Unit shall be used, improved and devoted exclusively to residential use. No business, profession or trade of any type shall be conducted on any portion of the property in Huntcliff Park at Meadow Woods, including Transient Rentals. This prohibition also includes car washing, car repairs, and any other car related business. Please be aware of this limitation as well as Orange County's enforcement of any Code or Zoning violations stemming from any violations concerning their ordinances regarding businesses in residential communities. Also, please note that Orange County has strict guidelines on renting of properties. Short term rentals, such as Air BnB rentals, are only allowed in Zoning Code R3. Greenpointe is Zoning Code PD. Therefore, short-term rentals are not allowed in Greenpointe at Meadow Woods. Thank you all for your cooperation with this matter.

# Towing Company Location and Information

Please be advised that the towing company for Huntcliff Park at Meadow Woods is <u>Universal</u>
<u>Towing and Recovery</u>. The towing company's location is as follows: <u>Universal Towing and</u>
<u>Recovery</u>, <u>407-816-0102</u>, <u>206</u>
<u>6th Street</u>, <u>Lot 300 Orlando</u>,
<u>Florida</u> 32824.

If your vehicle is parked on the street at night in our community, you run the risk of your car being towed. Per the rules and regulations of our community, all vehicles must be parked in your garage or driveway at night. If a vehicle is parked on the street between the hours of 12 AM – 6 AM, it will be towed without warning at the owner's expense.

If you are planning a special event or party, and you will have guests parked in the street from 12 AM – 6 AM, please contact the management office to make arrangements at least 24 hours in advance so we may inform the towing company and so we have time for you to pick up parking permits from the management office. Please be aware that the maximum number of vehicles permitted is 10.

If your vehicle or a vehicle of a guest is towed due to a violation of the parking rules and regulations, you should contact the towing company to resolve the situation. <u>Do not call DWD Professional Management</u>

regarding a towing issue. The Board has not authorized the management company to make ANY exceptions to the parking rules and regulations. If you do not follow these parking rules, you will be towed at your own expense and will not be reimbursed for any reason.

#### Architectural Changes (Exterior Modifications)

It has come to our attention that some homeowners are not familiar with the steps of the Architectural Review process. That is quite understandable. We would like to take this opportunity to help anyone in our community better understand this process. If you are going to make any changes to the front of your property, including landscaping changes, or if you intend to make any structural changes to your property (i.e., room additions, pools, screen enclosures), then you will need to fill out the Architectural Review Committee (ARC) application.

These applications will always be available on your community's website and they are included in the monthly newsletter (please see the form below). Please follow the instructions on the form and submit all of the required documents for your requested change. When you are submitting an application to the ARC, remember to include the following:

- 1. Two (2) copies of the property survey that show the location of the proposed changed, alteration, renovation or addition.
- 2. Two (2) drawings of your plan(s).
- 3. Two (2) copies of color samples, if applicable.

Please note that applications submitted by fax or without two (2) copies of the survey, drawing, or color sample will be considered incomplete. If an application is incomplete, it will not be processed and will be returned to you.

If you have any questions, please call us at 407-251-2200, and we will be happy to assist you. Also note that management does NOT approve or deny any of these requests. We collect the applications and then submit them to the community's Architectural Review Committee (ARC). The ARC is a group of volunteer homeowners who review the applications and approve or deny the applications based on your community's written criteria (the architectural quidelines). Per Florida Statutes, this process may take up to 30 days. As soon as the Committee makes a decision, we will mail you the letter of approval or denial. Please make sure you do not proceed with any improvements until you have heard from the Committee. I hope this helps everyone understand the Architectural Review process a little better. If this still leaves you with any questions, please feel free to contact our management office.

#### Road Project Map

Resealing of the roads to proceed in the following order during the week of February 21st:

#1 - ORANGE SECTION #2 - PINK SECTION #3 - YELLOW SECTION

All vehicles must be removed from the indicated sections once the resealing of the area begins, and may not return to these areas until the road reopens (approximately 1 ½ days).



#### Community Services Phone Numbers

**Emergency** 

Fire, Police, Medical Emergency	911
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#### **Law Enforcement**

Orange County Sheriff's	407-836-4357		
Dept. (Non-Emergency)			

#### **Utilities**

Orange County Utilities	407-836-5515
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#### **Chamber of Commerce**

Orlando Chamber of	407-425-1234		
Commerce			

#### <u>Miscellaneous</u>

Orange County Public Schools	407-317-3200		
Orange County Office of	407-836-9140		
Emergency Management			
Orange County Health	407-858-1400		
Department			
Florida Poison Information	800-222-1222		
Center			
Orange County Public Library	407-836-7390		
Social Security	800-772-1213		
Administration			
Orange County	407-836-2070		
Voters' Registration Office			
Orange County Animal	407-836-3111		
Services			

#### **HUNTCLIFF PARK AT MEADOW WOODS HOMEOWNERS ASSOCIATION, INC.**

MAIL OR FAX FORM TO: 9419 Tradeport Drive, Orlando, FL 32827 PHONE: 407-251-2200 FAX: 800-759-1820 EMAIL: info@dwdpm.com

#### **GATE ACCESS FORM**

This form will be used to set up your information into the community's gate system. Please fill out the information below and send to the Association by mail, fax, or email. You may also use this form to request a gate code and/or remote and to report problems with your gate access devices.

Please indicate below if you need to obtain a gate code, remote, or if you need to report a problem with your device. Set up new remote(s) Report a problem Set up new code All residents are included in the directory at the gate. Your visitors will use the call box at the gate to dial your telephone number for access. Please press "9" on your telephone keypad to open the gate for your visitors. The gate system will not accept long distance telephone numbers. All numbers must be local (407) or (321) numbers. Please include this number in the space indicated below. If you would like your name to be excluded completely from the directory box, please check here Date: Homeowner Name (Last, First): Tenant Name (if applicable): Property Address: Mailing Address: Property Telephone Number (including area code): \_\_\_ (This will be the number called from the gate to your home - NO LONG DISTANCE OR VOICE OVER IP) Alternate Telephone Number: \_\_\_\_\_\_ E-mail Address: Gate Remote Request – Please indicate the number of remotes needed. You may purchase remotes for \$50.00 each. Please make your check or money order payable to: Huntcliff Park at Meadow Woods HOA. \_\_\_\_\_ Number of Gate Remotes Requested **Problem with your device** – Please describe the problem that you are having with your device below.

#### SYMPTOMS OF CORONAVIRUS DISEASE 2019

Patients with COVID-19 have experienced mild to severe respiratory illness.





cdc.gov/COVID19-symptoms

#### HUNTCLIFF PARK AT MEADOW WOODS HOMEOWNERS' ASSOCIATION, INC.

MAIL OR EMAIL FORM TO: 9419 Tradeport Drive, Orlando, FL 32827 PHONE: 407-251-2200 FAX: 800-759-1820 EMAIL: info@dwdpm.com

#### ARCHITECTURAL REVIEW BOARD (ARB) APPLICATION

Owner	Name.			DARD (ARB) APPLICATION	
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	Address:				
Phone(s	s) Home:		Work	E-mail:	
In Accor	dance with the Declara	tion of Covena	nts, Conditions and Res	trictions and the Association	's Rule and Regulations, Installation
must co	nform to this approval a	and the Associa	ation's guidelines.		
			_	enovations and /or additions	
				( ) Screen Enclosure	
				( ) Other	
Descrip	tion:				
Attach	two (2) copies of the p	oroperty surv	ey that shows the loc	ations of the proposed cha	nge, alteration, renovation or
additio	n.				
Attach	two (2) drawings of yo	our plan(s).	Attach two (2)	color samples, if applicable	2.
NOTE:	Annlications submitts	d by fay or w	uithout two (2) conies	of the survey drawing o	r color sample will be considered
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Date Received \_\_\_\_\_ Mailed to Assoc. \_\_\_\_\_ Mailed to Owner \_\_\_\_

#### January and February 2022

~ -	January and rebroary 2022						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
January					Happy :	Monthly Assessment Due	
2	3 Trash Pick-Up	4 Recyclables/ Yard Waste/Bulk Items Pick-Up	5	Epiphany Three Kings Day	7	8	
9	Trash Pick-Up Grace Period Ends for Monthly Assessment	Recyclables/ Yard Waste/Bulk Items Pick-Up	12	13	14	15	
16	Trash Pick-Up	Recyclables/ Yard Waste/Bulk Items Pick-Up	19	20	21	22	
23	24 Trash Pick-Up	25 Recyclables/ Yard Waste/Bulk Items Pick-Up	26	27	28	29	
30	31 Trash Pick-Up						
February		1 Monthly Assessment Due	2	3	4	5	
6	7 Trash Pick-Up	8 Recyclables/ Yard Waste/Bulk Items Pick-Up	9	Grace Period Ends for Monthly Assessment	11	12	
13	14 Trash Pick-Up	15 Recyclables/ Yard Waste/Bulk Items Pick-Up	16	17	18	19	
20	Trash Pick-Up  *HAPPY*  *Day*  Resealing  Project to  Begin	22 Recyclables/ Yard Waste/Bulk Items Pick-Up	23	24	25	26	
27	28 Trash Pick-Up						