

Huntcliff Park at Meadow Woods

February 2021 Newsletter

Please Pick-up After Your Pets and Keep Pets on a Leash at All Times

We understand that many of the residents in our community are pet owners. Owning a pet is a wonderful experience and it brings many joys to you as well. However, having a 4-legged addition to your family also brings many responsibilities.

If your new bundle of joy happens to be a dog, then one of the responsibilities is picking up after your pet. When you live in a community, you cannot just let your dog out and then close the door. Your pet must be on a leash at all times, and any pet waste MUST be picked up and disposed of in a waste receptacle. This is not only a community rule; it is an Orange

County ordinance as well. The Association has installed several doggy stations throughout the community for your convenience. Please use these receptacles to dispose of any dog waste. Dog waste is a hazardous substance and causes damage to grass and may spread illnesses to others.

It is also extremely important that your dog is on a leash for the protection of other animals and for the protection of people (especially children) who may encounter your pet within the community. Keeping your dog on a leash is also a protection for your pet since it safeguards them from dangerous situations.

If you see a dog unattended within the community, please notify **Orange County Animal Control** at the following number: **407-836-3111**. Thank you for your understanding and cooperation in this matter.

Please direct all concerns to the management company. For ARB requests, please go to the Association's website, www.huntcliffpark.com. Click on "Resident Services" then "Online Forms." Fill out and submit the form prior to making any exterior modifications to your home.

COMMUNITY MANAGER

William Carey Webb, LCAM
info@dwdpm.com
407.251.2200 phone
800.759.1820 fax
DWD Professional Management, LLC
9419 Tradeport Drive
Orlando, FL 32827

Board of Directors

President: Roberto Gayo Vice President: Melody Gazza Secretary/Treasurer: Robin Dearing

Board of Directors Meeting

The Board of Directors will hold a meeting on **Wednesday**, **February 24**, **2021** at **6:00** PM via Zoom videoconference. See page 2 for details.

2021 Budget Requests

If you are interested in obtaining the 2021 Budget for your community, please feel free to review the document on the community website using the following link:

http://www.huntcliffpark.com/budget.html. You may also contact the management office to obtain a copy via email or regular mail.

Corona Virus (COVID-19) Update

The state of Florida is now in the third phase of reopening. Per the advice of the Association's attorney, the Association is still required to follow CDC guidelines and Orange County ordinances in Phase 3. Based on the attorney's advice and the need to follow these guidelines and ordinances, the Board has decided to continue with the following safety procedures as outlined below:

Appointment Only: If you must stop by the management office in person, you will be required to make an appointment first so the staff can ensure proper social distancing. We will also require that you wear a mask or covering over your nose and mouth while visiting the office. Please contact the office at 407-251-2200 to make an appointment if needed. We encourage all residents to use the online portal or to conduct

business via phone or email when possible.

- **2) Board Meetings:** The Board will continue to conduct all business via telephone or videoconference.
- **3) Common Areas:** The pool and playground area will remain closed for the health and safety of the community.

We appreciate your cooperation and understanding in this matter. We will continue to monitor the situation at the local, state, and federal level and will provide updates to you as needed. We encourage all of our residents to follow the recommendations from the Center for Disease Control (CDC) and the Florida Department of Health regarding COVID-19 in order to limit the spread of the disease and to keep your family and neighbors safe.

Please use the following links to the websites for the CDC and the Florida Department of Health.

Center for Disease Control:

https://www.cdc.gov/coronavirus/ 2019-nCoV/index.html

Florida Department of Health:

http://www.floridahealth.gov/ or call the COVID-19 Hotline if you have questions at 866-779-6121.

If you have any questions or concerns, please contact our office by phone at 407-251-2200 or by email at info@dwdpm.com. We wish all

info@dwdpm.com. We wish all of our residents well during this difficult time. Take care, and stay safe.

Payment Plan Options

If you are experiencing financial difficulties or job loss due to COVID-19, please contact our office to set-up a payment plan. It is very important that you contact us to discuss this matter. We cannot set-up a payment plan if we are not aware of your financial situation.

If you have any other questions or concerns regarding your account balance, please feel free to contact the management office at 407-251-2200 or at info@dwdpm.com.

Board of Directors Meeting - Wednesday, February 24, 2021

The Board meeting scheduled for Wednesday, February 24, 2021 at 6:00 PM will be held via Zoom videoconference. Please use the following meeting ID and passcode to join the meeting if you would like to attend.

Meeting ID: 825 6579 0720 Passcode: 551061

If you have any questions or concerns, please contact the management office.

Owner Access Platform

Please be advised that you may utilize an online owner access portal where you may login to manage your account and access community documents. With your Internet-enabled device, you are able to view your current account balance, check your payment history, view your open records and more!

To ensure your privacy, only homeowners whose email address is on file have already received a registration email. If you have not already provided your email, please email your information to

info@dwdpm.com and include your community name, address within the community, and the email address you want on file. This extra step is designed for the safety of your personal information because it allows us to verify each homeowner. Once your email address has been opted into the system, you will receive an email to register. For security purposes, a return email will be sent to confirm you are the owner of that email account.

If you received the registration email but the time has expired and you are in need of a new registration email, please contact our office by email at info@dwdpm.com with your request. Please make sure to include the email address you want us to use and we process a new registration email for you.

Please check your SPAM folder as it may be filtered automatically. After you click the link in the confirmation email you can create your password and your account will be registered. You will then be able to log into your account using your email address

and the password you created when you registered. <u>Please</u> make sure to use Google Chrome which is the preferred web browser for the platform.

We encourage everyone to utilize the new on-line access platform at

https://owner.topssoft.com/DWD ProfessionalManagement/Accoun t/Login in order to review your account balance and obtain information. Please let us know if have not received your invitation to join the platform, and we will help you set-up your account.

No Parking on the Grass or Easement

It has come to the Board's attention that there are residents parking nightly on the easement and the front yards of homes to avoid being towed due to the restriction on street parking in the evening. Please be aware that parking on the grass and the easement is NOT permitted. All cars must be parked in garages and on driveways.

Association Payments Via the Payment Portal with Center State and Payment Reminders

If you have set-up automatic payments through the on-line payment system with Center State Bank, please be aware that DWD Professional Management does not have access to that system and any updates needed must be made directly by you. If

you have made any errors in terms of the amount of your payment or the frequency of your payment, please login into the portal to make any necessary revisions.

Go to schedule payments, cancel the current request, and start a new request with the correct payment amount and/or frequency.

Please also be aware that all online payments take 2 to 3 business days for processing before they are applied to your account.

In addition, the on-line payment system is a payment portal only. This system is not connected to the account system with the management company. The payment portal does not have any information regarding your current account balance. If you need your account balance or a full detailed payment history report, you must contact the management company directly.

Finally, please be aware that DWD Professional Management does not send payment reminders by text or email. If you are receiving payment reminders through text or email, this is because you have signed up for it through the online payment portal. If you have signed up for the reminders in error, please login into the portal. Go to notifications and cancel/edit the request and make any changes needed or set-up a new request.

If you have any questions or concerns about the on-line payment portal, please contact the management office for assistance.

Reporting Street Light Outages

If you notice a street light out on your street, please call Duke Energy at 407-629-1010 to report the street name or section where the light is located. You may also visit the following website to report the outage:

https://www.dukeenergy.com/customerservice/request-light-repair.

Please contact the management office if you need assistance or if you have any questions.

Curbside Collection

Under the Orange County Curbside Collection program, garbage, recycling, yard waste, and bulk items are each picked up only one time per week. The schedule for your community is as follows:

Garbage collection – Monday

Yard Waste, Recycling, and Bulk Items – Tuesday

Per the documents of your community, we are asking that you please do not place your items outside your home in view from the street on days when you do not have a scheduled pick-up. Please keep them inside your garage, behind your fence, or behind your home.

If you have any questions or concerns regarding the garbage collection program, please contact the Orange County Solid Waste Department. You may reach them by email at Solid.Waste@ocfl.net or by phone at 407-836-6601.

Businesses Not Allowed in Huntcliff Park at Meadow Woods

The Board of Directors wants to inform the community that, per the Covenants, no businesses are allowed to operate in the community. Article VIII Section 1A, clearly states in part that all property designated as a Living Unit shall be used, improved and devoted exclusively to residential use. No business, profession or trade of any type shall be conducted on any portion of the property in Huntcliff Park at Meadow Woods, including Transient Rentals. This prohibition also includes car washing, car repairs, and any other car related business.

Please be aware of this limitation as well as Orange County's enforcement of any Code or Zoning violations stemming from any violations concerning their ordinances regarding businesses in residential communities. Also, please note that Orange County has strict guidelines on renting of properties. Short term rentals, such as Air BnB rentals, are only allowed in Zoning Code R3. Greenpointe is Zoning Code PD. Therefore, short-term rentals are not allowed in Greenpointe at Meadow Woods. Thank you all

for your cooperation with this matter.

Towing Company Location and Information

Please be advised that the towing company for Huntcliff Park at Meadow Woods is <u>Universal</u>
<u>Towing and Recovery</u>. The towing company's location is as follows: <u>Universal Towing and</u>
<u>Recovery</u>, <u>407-816-0102</u>, <u>206</u>
<u>6th Street</u>, <u>Lot 300 Orlando</u>,
<u>Florida</u> 32824.

If your vehicle is parked on the street at night in our community, you run the risk of your car being towed. Per the rules and regulations of our community, all vehicles must be parked in your garage or driveway at night. If a vehicle is parked on the street between the hours of 12 AM – 6 AM, it will be towed without warning at the owner's expense.

If you are planning a special event or party, and you will have guests parked in the street from 12 AM —

6 AM, please contact the management office to make arrangements at least 24 hours in advance so we may inform the towing company and so we have time for you to pick up parking permits from the management office. Please be aware that the maximum number of vehicles permitted is 10.

If your vehicle or a vehicle of a guest is towed due to a violation of the parking rules and

regulations, you should contact the towing company to resolve the situation. Do not call DWD Professional Management regarding a towing issue. The Board has not authorized the management company to make ANY exceptions to the parking rules and regulations. If you do not follow these parking rules, you will be towed at your own expense and will not be reimbursed for any reason.

Architectural Changes (Exterior Modifications)

It has come to our attention that some homeowners are not familiar with the steps of the Architectural Review process. That is quite understandable. We would like to take this opportunity to help anyone in our community better understand this process. If you are going to make any changes to the front of your property, including landscaping changes, or if you intend to make any structural changes to your property (i.e., room additions, pools, screen enclosures), then you will need to fill out the Architectural Review Committee (ARC) application.

These applications will always be available on your community's website and they are included in the monthly newsletter (please see the form below). Please follow the instructions on the form and submit all of the required documents for your requested change. When you are submitting an application to the

ARC, remember to include the following:

- 1. Two (2) copies of the property survey that show the location of the proposed changed, alteration, renovation or addition.
- 2. Two (2) drawings of your plan(s).
- 3. Two (2) copies of color samples, if applicable.

Please note that applications submitted by fax or without two (2) copies of the survey, drawing, or color sample will be considered incomplete. If an application is incomplete, it will not be processed and will be returned to you.

If you have any questions, please call us at 407-251-2200, and we will be happy to assist you. Also note that management does NOT approve or deny any of these requests. We collect the applications and then submit them to the community's Architectural Review Committee (ARC). The ARC is a group of volunteer homeowners who review the applications and approve or deny the applications based on your community's written criteria (the architectural quidelines). Per Florida Statutes, this process may take up to 30 days.

As soon as the Committee makes a decision, we will mail you the letter of approval or denial. Please make sure you do not proceed with any improvements until you have heard from the Committee. I hope this helps everyone understand the

Architectural Review process a little better. If this still leaves you with any questions, please feel free to contact our management office.



Community Services Phone Numbers

| Emergency: | | | | | |
|----------------------------------------------------|--------------|--|--|--|--|
| Fire, Police, Medical Emergency: | 911 | | | | |
| Law Enforcement: | | | | | |
| Orange County Sheriff's Dept. (Non- Emergency): | 407-836-4357 | | | | |
| Utilities: | | | | | |
| Orange County Utilities: | 407-836-5515 | | | | |
| Chamber of Commerce: | | | | | |
| Orlando Chamber of Commerce: | 407-425-1234 | | | | |
| Miscellaneous: | | | | | |
| Orange County Public Schools: | 407-317-3200 | | | | |
| Orange County Office of Emergency Management: | 407-836-9140 | | | | |
| Orange County Health Department: | 407-858-1400 | | | | |
| Florida Poison Information Center: | 800-222-1222 | | | | |
| Orange County Public Library: | 407-836-7390 | | | | |
| Social Security Administration: | 800-772-1213 | | | | |
| Orange County Voters' Registration Office: | 407-836-2070 | | | | |
| Orange County Animal Services: | 407-836-3111 | | | | |

SYMPTOMS OF CORONAVIRUS DISEASE 2019

Patients with COVID-19 have experienced mild to severe respiratory illness.





cdc.gov/COVID19-symptoms

HUNTCLIFF PARK AT MEADOW WOODS HOMEOWNERS' ASSOCIATION, INC.

MAIL OR EMAIL FORM TO: 9419 Tradeport Drive, Orlando, FL 32827 PHONE: 407-251-2200 FAX: 800-759-1820 EMAIL: info@dwdpm.com

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| () Pati | o ()Exte | rior Color | () Lawn | Replacement | () Other | | | |
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Date Received _____ Mailed to Assoc. _____ Mailed to Owner ____

February and March 2021

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------------------------------------------|----------------------------------------------------|--------------------------------------------------------|----------------------------------------------|---------------------|---------------------|----------------------|
| February | Trash Pick-Up Monthly Assessment Due | Recyclables/ Yard Waste/Bulk Items Pick-Up | 3 | World Cancer Day | 5 | 6 |
| 7 | 8 Trash Pick-Up | 9 Recyclables/ Yard Waste/Bulk Items Pick-Up | Grace Period Ends for Monthly Assessment | 11 | Chinese New Year | 13 |
| Valentine's Day | 15 Presidents Day Trash Pick-Up | 16 Recyclables/ Yard Waste/Bulk Items Pick-Up | 17 | 18 | 19 | 20 |
| 21 | 22 Trash Pick-Up | Recyclables/ Yard Waste/Bulk Items Pick-Up | Board of Directors' Meeting 6:00 PM | 25 | 26 | 27 |
| 28 | | | | | | |
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| March | Trash Pick-Up Monthly Assessment Due | Recyclables/ Yard Waste/Bulk Items Pick-Up | 3 | 4 | 5 | 6 |
| 7 | 8 International Women's Day Trash Pick-Up | 9 Recyclables/ Yard Waste/Bulk Items Pick-Up | Grace Period Ends for Monthly Assessment | 11 | 12 | 13 |
| Daylight Saving Time Begins Spring Forward | 15 Trash Pick-Up | Recyclables/ Yard Waste/Bulk Items Pick-Up | St. Patrick's Day | 18 | 19 | 20 Spring Equinox |
| 21 | 22 Trash Pick-Up | Recyclables/ Yard Waste/Bulk Items Pick-Up | 24 | 25 | 26 | 27 |
| 28 | 29 Trash Pick-Up | 30 Recyclables/ Yard Waste/Bulk Items Pick-Up | 31 | | | |