

# Huntcliff Park at Meadow Woods

## August 2019 Newsletter

Association Payments Via the Payment Portal with Center State and Payment Reminders

If you have set-up automatic payments through the on-line payment system with Center State Bank, please be aware that DWD Professional Management does not have access to that system and any updates needed must be made directly by you. If you have made any errors in terms of the amount of your payment or the frequency of your payment, please login into the portal to make any necessary revisions. Go to schedule payments, cancel the current request, and start a new request with the correct payment amount and/or frequency.

Please also be aware that all on-line payments take 2 to 3 business days for processing before they are applied to your account.

In addition, the on-line payment system is a payment portal only. This

system is not connected to the account system with the management company. The payment portal does not have any information regarding your current account balance. If you need your account balance or a full detailed payment history report, you must contact the management company directly.

Finally, please be aware that DWD Professional Management does not send payment reminders by text or email. If you are receiving payment reminders through text or email, this is because you have signed up for it through the online payment portal. If you have signed up for the reminders in error, please login into the portal. Go to notifications and cancel/edit the request and make any changes needed or set-up a new request.

If you have any questions or concerns about the on-line payment portal, please contact the management office for assistance. Please direct all concerns to the management company. For ARB requests, please go to the Association's website, <u>www.huntcliffpark.com</u>. Click on "Resident Services" then "Online Forms." Fill out and submit the form prior to making any exterior modifications to your home.

#### COMMUNITY MANAGER

William Carey Webb, LCAM info@dwdpm.com 407.251.2200 phone 800.759.1820 fax DWD Professional Management, LLC 9419 Tradeport Drive Orlando, FL 32827

#### **Board of Directors**

President: Roberto Gayo Vice President: Michael Williams Secretary: Carmen Perez Treasurer: Robin Dearing Director: Nilda Rivera

### DWD Offices Closed on Monday, September 2nd

Please be advised that the offices for DWD Professional Management will be closed on Monday, 09/02/2019 in observance of the Labor Day holiday. We hope you have a happy and safe Labor Day weekend.

## Pool Rules and the Pool Security System

Please be advised that the pool closes at sundown every day. No unauthorized people may enter the pool after this time. Many people ask why the Association has chosen to close the pool at sundown. The answer is simple. **We did NOT choose this time**. The State of Florida decided this for us! <u>Since there is not enough</u> <u>light per State guidelines, we</u> <u>must close the pool when the sun</u> <u>goes down</u>.

Next, there is a list of pool rules located in the pool area. Please take a minute and review these rules. One of the most important rules is the age limit for use. If you are under the age limit, you may NOT use the pool without a parent or guardian being present. This rule will be strictly

enforced when personnel are present in order to ensure the safety of the children in our community. Accidental drowning in a swimming pool is a leading cause of death in Florida for children. Please be advised there are no lifeguards at the pool, and the maintenance personnel are **not** trained in CPR or pool safety. Failure to comply with the Pool Rules may also result in you being asked to leave the area.

Please be aware that with the installation of the new Envera Security system, the pool area is monitored. Therefore, anyone found at the pool from dusk to dawn will be asked to leave by Envera Security. Envera will call the Orange County Sheriff's Department if necessary. Thank you for your cooperation with this matter. If you have any additional concerns or questions regarding this issue, please contact the management office.

## Hurricane Season

Hurricane season begins on June 1<sup>st</sup> and continues through the end of November. The National Oceanic and Atmospheric Administration predicts between 9 to 15 named storms this year. Therefore, please take the time now to prepare your home and your family for hurricane season. Please see the pages below for additional information about hurricane preparedness provided by HIG Insurance.

We also ask you to take this time to trim your trees and remove all dead branches. Trimming and pruning your trees will help eliminate damage to your property in the event of a hurricane or tropical storm this season.

We currently have a tropical storm in the Atlantic, Tropical Storm Dorian, which may develop into a hurricane within the next few days. Please watch the news to obtain updates and prepare your home and family accordingly.

## No Parking on the Grass or Easement

It has come to the Board's attention that there are residents parking nightly on the easement and the front yards of homes to avoid being towed due to the restriction on street parking in the evening. Please be aware that parking on the grass and the easement is NOT permitted. All cars must be parked in garages and on driveways. If you notice violations of this community rule, please contact the management office. If you are a resident parking in this manner, please discontinue this activity immediately. The management office will send violation letters to all owners in violation of this rule and the file may be moved to the attorney for further action if the behavior continues.

## Reporting Street Light Outages

If you notice a street light out on your street, please call Duke Energy at 407-629-1010 to report the street name or section where the light is located. You may also visit the following website to report the outage: <u>https://www.duke-</u> <u>energy.com/customer-</u> <u>service/request-light-repair</u>. Please contact the management office if you need assistance or if you have any questions. HUNTCLIFF PARK AT MEADOW WOODS

## HURRICANE PREPAREDNESS PLAN

# Supply Kit Checklist

#### Water

- One gallon of drinking water per person per day for at least three to seven days
- One gallon of water for each person per day for cooking and personal hygiene
- Don't forget water for your pets!

#### Ice

- Freeze water in zip-type freezer bags and two-liter soda jugs
- Fill coolers with ice. Ice can be used to preserve food once the power goes out

#### Food

- Non-perishable packaged or canned food to last at least three to seven days
- Ready-to-eat canned meats, fruits and vegetables:
  - Canned or boxed juice
  - Canned or boxed milk
  - Cereal
  - Soup
  - Peanut butter and jelly, granola bars, trail mix
  - Instant coffee or tea
  - Dried fruits and nuts
  - Bread, crackers and cookies
  - Raw Vegetables
  - Fresh fruit
  - Special food for babies and the elderly

#### For The Home

- Cooler for ice and food storage
- Flashlights with extra batteries or hand-crank flashlights
- Battery or solar powered lanterns
- Battery powered NOAA
- Weather radio with extra batteries Waterproof container or or hand-crank radio
- □ Car charger for mobile phone
- Battery operated digital TV with car charger adapter
- Grill with extra propane, charcoal, or sterno (Outdoor Use Only)
- Matches in waterproof container or butane starter for grill
- Paper plates/bowls/cups, plastic eating utensils, napkins, paper towels, moist towelettes
- Manual can opener and bottle opener
- Cleaning supplies
- Non-scented liquid household chlorine bleach or water purification tablets
- □ Work gloves
- 🗆 Duct tape
- Heavy-duty outdoor extension cords
- □ Waterproof tarps
- Plastic sheeting
- □ Rope
- 🗆 Basic tool kit
- Corded phone

- Smoke detectors
- □ Carbon-monoxide detectors
- Two-way radio if power, terrestrial telephone and cell towers fail
- 🗆 Fire extinguisher
- Waterproof container or resealable plastic bag to store important papers like insurance, medical, bank, or Social Security documents/ numbers
- Cash (without power, credit cards are unusable)
- 🗆 First Aid Kit
- Two weeks supply of prescription drugs
- □ Two weeks supply of vitamins
- Over the counter pain reliever
- □ Antibacterial hand soap
- □ Toilet paper
- Plastic garbage bags
- □ Mosquito repellent
- Sunscreen
- □ Toiletries/Hygiene items

#### **Health Essentials**

- Documentation, license
- □ Non-perishable food
- Medications
- 🗆 water



### HURRICANE PREPAREDNESS PLAN



# Your First Aid Kit

A first aid kit should be kept in the home and each automobile and should include:

- □ Sterile adhesive bandages
- □ Sterile gauze pads
- Hypoallergenic adhesive tape
- Triangular bandages (3)
- Sterile roller bandages, antibiotic ointment, scissors, tweezers, needle, moistened towelettes, antiseptic, thermometer, tongue blades (2)
- □ Tube of petroleum jelly or other lubricant
- □ Assorted sizes of safety pins
- □ Cleansing agent/soap
- □ Latex gloves (2 pairs)
- □ Sunscreen
- Bug repellent
- Aspirin or non-aspirin pain reliever, anti-diarrhea medication, antacid
- Bottled water and other fluids





### HURRICANE PREPAREDNESS PLAN



# Hurricane Family Preparedness

- □ Hold a family meeting
- Discuss the hazards of hurricanes. Encourage children to talk about their fears and explain some of the things you'll be doing to keep everyone safe. Start a written list of things you'll need to take care of and encourage everyone in the family to contribute their ideas.
- Discuss whether you'll need to evacuate
- Determine whether you live in an evacuation zone and, if so, where you will go if an evacuation order is given. Going to a family or friend's house or hotel outside the evacuation area is your best choice. If you choose to go out of town, do so well in advance of the storm. Since shelters provide for only basic needs, this should be your choice of last resort.
- Ensure your assets are protected
- Inventory your home possessions and videotape or photograph items of value. Review your insurance policies to ensure you have adequate coverage.
- □ Assess your home for vulnerable areas
- Do a walk-through of your home and property to evaluate your roof, windows, garage door, landscaping, etc. and determine what actions you will take.
- □ Make a plan to protect your vehicles
- Decide where you will store or park your vehicle, boat or RV. Check your vehicle insurance policy and keep it in the same safe place as your homeowner's policy.
- Secure your home
- Decide what actions you will need to take to protect your home and your property (shutters, generator, trim trees), and to keep as comfortable as possible during recovery.
- Discuss whether anyone in your home is elderly or has special needs and, if so, make arrangements in advance to accommodate those needs.

## HURRICANE PREPAREDNESS PLAN

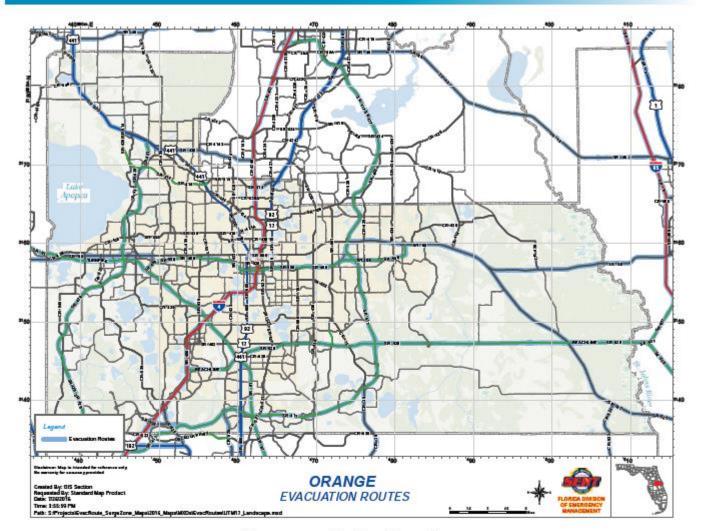


## Hurricane Family Preparedness

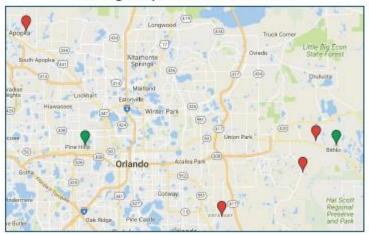
- Determine how you will address your pet's needs and make a plan for your pet in case you have to evacuate. If appropriate, plan for large animals such as horses
- □ Gather your supplies
- Determine your family's food, water and medical needs and assemble your hurricane kit according to those needs (see sidebar for essential items to include)
- Notify others of your plan
- Let family or friends know what your hurricane plan is so they can check on you in the aftermath of the storm. Establish an out-of-town contact
- Plan ahead for the possibility of becoming separated from your family and friends, whether it is a personal emergency or a larger-scale disaster
- Start by designating a single, out-of-town contact that your family or household members can call, e-mail or text message should a disaster occur. If local phone service is overwhelmed, it may be easier to call outside the area. Your contact should be aware that they are your family's designated contact
- □ All of your loved ones should agree to call the out-of town contact to report their whereabouts and welfare
- Regular contact with your designated person will help to keep everyone informed. After initial contact and depending on the circumstances, you might set a specific check-in time
- □ When telephone lines are busy, e-mails or text messages may go through when calls cannot
- Create an emergency contact list; include phone numbers and e-mail addresses for your designated out-of-town contact, loved ones, neighbors and other emergency numbers such as police, fire and your physician
- Make copies of the list for every family member and print a copy to keep by the phone and with your emergency supplies
- Make sure to secure outside structures and get all outside items and bring everything inside including patio chairs, grills potted plants and balcony items



## **Orange County Evacuation Zones**



#### **Emergency Shelter Locations**



#### Reminder to Water Grass

We would like to remind everyone to water their grass per the Orange County schedule in order to keep your lawns looking as healthy and green as possible.

Please note that grass should be watered **before 10 AM or after 4 PM** on your specific watering days per the water restrictions in Orange County. Please see your specific watering days below:

Homes with odd-numbered addresses: Wednesday and Saturday.

Homes with even-numbered addresses: Thursday and Sunday.

Thank you for your cooperation in this matter.



## Tax Information

The accounting firm, Cole & Associates, recently completed the Association's taxes and compiled financial statements for 2018, and a copy is available for your review. The Statement of Cash Flow for 2018 is also available at this time. If you would like to review these documents, please contact our management office by phone at 407-251-2200 or by email at <u>info@dwdpm.com</u> to make your request.

Also, please be aware that the approved 2019 budget for the Association is available on the website, <u>www.huntcliffpark.com</u>.

#### Curbside Collection

Under the Orange County Curbside Collection program, garbage, recycling, yard waste, and bulk items are each picked up **only one time per week**. The schedule for your community is as follows:

Garbage collection – Monday

#### Yard Waste, Recycling, and Bulk Items – Tuesday

<u>Per the documents of your community, we are asking that you please do not place your items outside your</u> <u>home in view from the street on days when you do not have a scheduled pick-up</u>. Please keep them inside your garage, behind your fence, or behind your home.

If you have any questions or concerns regarding the garbage collection program, please contact the Orange County Solid Waste Department. You may reach them by email at <u>Solid.Waste@ocfl.net</u> or by phone at 407-836-6601.

## Businesses Not Allowed in Huntcliff Park at Meadow Woods

The Board of Directors wants to inform the community that, per the Covenants, no businesses are allowed to operate in the community. Article VIII Section 1A, clearly states in part that all property designated as a Living Unit shall be used, improved and devoted exclusively to residential use. No business, profession or trade of any type shall be conducted on any portion of the property in Huntcliff Park at Meadow Woods, including Transient Rentals. This prohibition also includes car washing, car repairs, and any other car related business.

Please be aware of this limitation as well as Orange County's enforcement of any Code or Zoning violations stemming from any violations concerning their ordinances regarding businesses in residential communities. Also, please note that Orange County has strict guidelines on renting of properties. Short term rentals, such as Air BnB rentals, are only allowed in Zoning Code R<sub>3</sub>. Greenpointe is Zoning Code PD. Therefore, short-term rentals are not allowed in Greenpointe at Meadow Woods. Thank you all for your cooperation with this matter.

## Please Pick-Up After Your Pets

We understand that many of the residents in our community are pet owners. Owning a pet is a wonderful experience for the "parent" and it brings many joys to you as well. However, having a 4-legged addition to your family also brings many responsibilities.

If your new bundle of joy happens to be a dog, then one of the responsibilities is picking up after your pet. When you live in a community you cannot just let your dog out and then close the door. Your pet must be on a leash at all times, and any pet waste MUST be picked up and disposed in a waste receptacle. This is not only a community rule; it is an Orange County ordinance as well.

Dog waste is a hazardous substance and causes damage to grass and may spread illnesses to others. Thank you for your understanding and cooperation in this matter.

## Pool Security System and Pool Keys

Envera Security Systems installed a new security system at the pool. This installation also included new gate access and the use of magnetic pool key fobs for gate entry. If you were unable to obtain a pool fob when Envera Security Systems held meetings at the community pool, please contact the management office at <u>info@dwdpm.com</u> or 407-251-2200. The management office will arrange a time for you to pick up your key fob at their office located at 9419 Tradeport Drive, Orlando, Florida 32827.

Each household is eligible to receive 1 key fob at no charge if you currently have a pool key. If you do not already have a pool key, a pool key fob may be purchased for \$20.00.

#### <u>Accepted methods of payment are exact cash, check, or money order made payable to Huntcliff Park at Meadow</u> <u>Woods HOA</u>.

Please bring the following with you to the management office in order to receive your pool key fob:

<u>Owners</u>: You must bring a photo ID.

Renters: You must bring a photo ID and a copy of your current lease agreement.

Also, to receive a key fob free of charge, please bring your current pool key to exchange for a new one.

## Towing Company Location and Information

Please be advised that the towing company for Huntcliff Park at Meadow Woods is <u>Universal Towing and</u> <u>Recovery</u>. The towing company's location has recently changed and is as follows: <u>Universal Towing and</u> <u>Recovery, 407-816-0102, 206 6th Street, Lot 300 Orlando, Florida 32824</u>.

If your vehicle is parked on the street at night in our community, you run the risk of your car being towed. Per the rules and regulations of our community, all vehicles must be parked in your garage or driveway at night. If a vehicle is parked on the street between the hours of 12 AM – 6 AM, it will be towed <u>without warning at the</u> <u>owner's expense</u>.

**If you are planning a special event or party**, and you will have guests parked in the street from 12 AM – 6 AM, please contact the management office to make arrangements **at least 24 hours in advance** so we may inform the towing company and so we have time for you to pick up parking permits from the management office. Please be aware that the maximum number of vehicles permitted is 10.

If your vehicle or a vehicle of a guest is towed due to a violation of the parking rules and regulations, you should **contact the towing company to resolve the situation**. *Do not call DWD Professional Management regarding a towing issue*. The Board has not authorized the management company to make ANY exceptions to the parking rules and regulations. If you do not follow these parking rules, you will be towed **at your own expense** and **will not be reimbursed for any reason**.

## Architectural Changes (Exterior Modifications)

It has come to our attention that some homeowners are not familiar with the steps of the Architectural Review process. That is quite understandable. We would like to take this opportunity to help anyone in our community better understand this process. If you are going to make any changes to the front of your property, including landscaping changes, or if you intend to make any structural changes to your property (i.e., room additions, pools, screen enclosures), then you will need to fill out the Architectural Review Committee (ARC) application.

These applications will always be available on your community's website and they are included in the monthly newsletter (please see the form below). Please follow the instructions on the form and submit all of the required documents for your requested change. When you are submitting an application to the ARC, remember to include the following:

1. Two (2) copies of the property survey that show the location of the proposed changed, alteration, renovation or addition.

- 2. Two (2) drawings of your plan(s).
- 3. Two (2) copies of color samples, if applicable.

Please note that applications submitted by fax or without two (2) copies of the survey, drawing, or color sample will be considered incomplete. If an application is incomplete, it will not be processed and will be returned to you.

If you have any questions, please call us at 407-251-2200, and we will be happy to assist you. Also note that management does NOT approve or deny any of these requests. We collect the applications and then submit

them to the community's Architectural Review Committee (ARC). The ARC is a group of volunteer homeowners who review the applications and approve or deny the applications based on your community's written criteria (the architectural guidelines). Per Florida Statutes, this process may take up to 30 days.

As soon as the Committee makes a decision, we will mail you the letter of approval or denial. Please make sure you do not proceed with any improvements until you have heard from the Committee. I hope this helps everyone understand the Architectural Review process a little better. If this still leaves you with any questions, please feel free to contact our management office.

## Monthly Property Inspections

The community management company is tasked by the Board of Directors each month to complete an inspection of all properties within the community. Below is a list of some of the violations that they will be on the look-out for during these inspections:

- 1) Lawns that need maintenance or full replacement (weeds, dead spots, irrigation issues, etc.).
- 2) Houses that may need pressure washing or painting.
- 3) Roofs that need pressure washing.
- 4) Fences in need of cleaning and/or repair.
- 5) Driveways that may need repairs or pressure washing
- 6) Weeds and grass in flower beds and missing mulch or stones in flower bed area.
- 7) Roofs with mold or broken/missing shingles.
- 8) Parking on the grass.
- 9) Commercial vehicles, recreational vehicles, or trailers in driveways.

The community management company's staff members will inspect each property from the road in a vehicle, and they will take pictures of any violations. They will not go onto your property to complete their inspection. Please be kind to the inspectors when they are completing their monthly inspections. The staff members will always identify themselves when approached if you have questions. However, please do not approach them in a hostile or negative manner. They are there to complete a job as directed by the Board of Directors and to help the community.

If the inspectors find any problems with the exterior of your home, the management company will send you a letter notifying you of the violation. If you receive a violation letter, please feel free to contact the management company via email or by phone if you have any questions or if you need more time to correct the area of concern. The management company will work with you to make the needed improvements. Communication is very important, so we can work together to maintain and improve our property values. Thank you for your cooperation regarding these matters.

## **Community Services Phone Numbers**

#### Emergency:

Fire, Police, Medical Emergency:	911

#### Law Enforcement:

Orange County Sheriff's Dept. (Non- Emergency):	407-836-4357

#### **Utilities:**

Orange County Utilities:	407-836-5515		

#### Chamber of Commerce:

Orlando Chamber of Commerce:	407-425-1234

#### Miscellaneous:

Orange County Public Schools:	407-317-3200		
Orange County Office of Emergency Management:	407-836-9140		
Orange County Health Department:	407-858-1400		
Florida Poison Information Center:	800-222-1222		
Orange County Public Library:	407-836-7390		
Social Security Administration:	800-772-1213		
Orange County Voters' Registration Office:	407-836-2070		
Orange County Animal Services:	407-836-3111		

#### HUNTCLIFF PARK AT MEADOW WOODS HOMEOWNERS' ASSOCIATION, INC. MAIL OR EMAIL FORM TO: 9419 Tradeport Drive, Orlando, FL 32827

PHONE: 407-251-2200 FAX: 800-759-1820 EMAIL: info@dwdpm.com

#### 

ARCHITECTURAL REVIEW BOARD (ARB) APPLICATION					
Owner Name:Tenant Name:					
Property Address:					
Phone(s) Home: Work Work E-mail:					
In Accordance with the Declaration of Covenants, Conditions and Restrictions and the Association's Rule and Regulations, Installation					
must conform to this approval and the Association's guidelines.					
I hereby request consent to make the following changes, alteration, renovations and /or additions to my property.					
() Fence () Swimming Pool () Lawn Ornament () Screen Enclosure () Landscaping					
() Patio () Exterior Color () Lawn Replacement () Other					
Description:					
Attach two (2) copies of the property survey that shows the locations of the proposed change, alteration, renovation or					
addition.					
Attach two (2) drawings of your plan(s).Attach two (2) color samples, if applicable.					
NOTE: Applications submitted by fax or without two (2) copies of the survey, drawing, or color sample will be considered					
incomplete. If an application is incomplete, it will not be processed and will be returned to you.					
I hereby understand and agree to the following conditions.					
1. No work will begin until written approval is received from the Association. You have 60 days from the approval date					
to complete the work. If not, then you must reapply for ARB approval.					
2. All work will be done expeditiously once commenced and will be done in a professional manner by a licensed					
contractor or myself.					
<ol><li>All work will be performed timely and in a manner that will minimize interference and inconvenience to other residents.</li></ol>					
<ol> <li>I assume all liability and will be responsible for any and all damages to other lots and/or common area, which may result from performance of this work.</li> </ol>					
<ol> <li>I will be responsible for the conduct of all persons, agents, contractors, subcontractors and employees who are connected with this work.</li> </ol>					
6. I am responsible for complying with all applicable federal, state and local laws, codes, regulations and requirements					
in connection with this work. I will obtain any necessary governmental permits and approval for the work.					
7. Upon receipt DWD Professional Management, LLC will forward the ARB Application to the Association. A decision					
by the Association may take up to 30 days. I will be notified in writing when the application is either approved or					
denied.					
ALL HOMEOWNERS ARE RESPONSIBLE FOR FOLLOWING THE RULES AND GUIDELINES OF THEIR ASSOCIATION WHEN					
MAKING ANY EXTERIOR MODIFICATIONS.					
Signature of Owner(s): Date:					
DO Not Write Below This Line					
This Application is hereby:     ( ) Approved     ( ) Denied					
Date: Signature:					

Comments:

Date Received \_\_\_\_\_\_ Mailed to Assoc. \_\_\_\_\_\_ Mailed to Owner \_\_\_\_\_\_

## August and September 2019

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
August				1 Monthly Assess. Due	2	3
4	5 Trash Pick-Up	6 Recyclables/ Yard Waste/Bulk Items Pick-Up	7	8	9	10 Grace Period Ends for Monthly Assessments
11	12 First Day of School	13 Recyclables/ Yard Waste/Bulk Items Pick-Up	14	15	16	17
18	19 Trash Pick-Up	20 Recyclables/ Yard Waste/Bulk Items Pick-Up	21	22	23	24
25	26 Trash Pick-Up	27 Recyclables/ Yard Waste/Bulk Items Pick-Up	28	29	30	31
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
September 1 Monthly Assess. Due	2 Labor Day DWD Offices Closed Trash Pick-Up	3 Recyclables/ Yard Waste/Bulk Items Pick-Up	4	5	6	7
8	9 Trash Pick-Up	10 Recyclables/ Yard Waste/Bulk Items Pick-Up Grace Period Ends for Monthly Assessments	11 Patriot Day	12	13	14
15	16 Trash Pick-Up	17 Recyclables/ Yard Waste/Bulk Items Pick-Up	18	19	20	21
22	23 Trash Pick-Up First Day of Fall	24 Recyclables/ Yard Waste/Bulk Items Pick-Up	25	26	27	28
29	30 Trash Pick-Up					